

# Dealer login manual

Thank you for using our dealer login. This manual is going to help you further to hopefully answer all your questions.

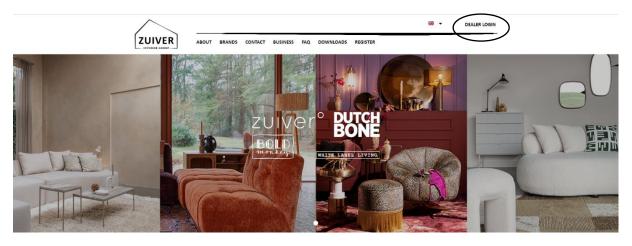
If you still have questions after reading the manual, you can always contact your account manager or our sales support department <u>sales@zuiver.com</u>

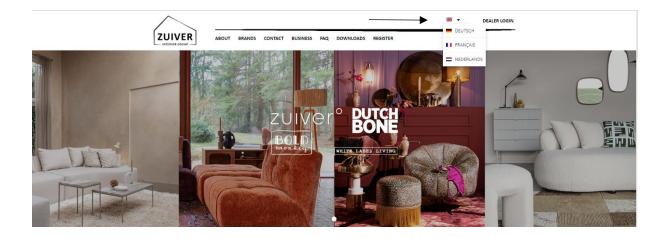
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# 1. How to log in

- 1. Go to zuiver-group.com
- 2. Click on DEALER LOGIN (right corner)
- 3. Fill in your e-mail address and password and login.
- 4. Our website is available in four languages. Welkom, Welcome, Bienvenue, Willkommen!





## 2. Homepage

At our homepage you can find our collection divided in categories, our newest drops, promotions and our latest news.

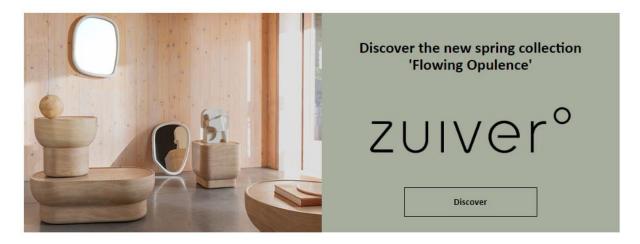
2.1 Check out our collection.

At the top of the homepage you can see our collection sorted by categories.



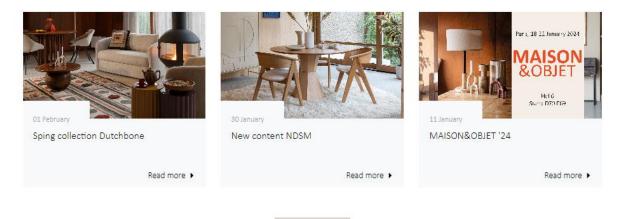
## 2.2 Discover our latest drops and promotions

Go to the homepage and scroll down untill you see these blocks. Press the button and discover our newest collection, drop or promotion.





2.3 News Scroll down at our homepage and check our latest company news!

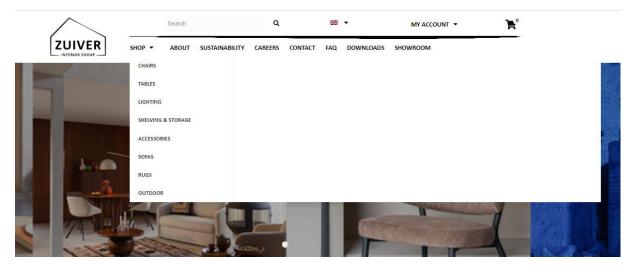


Discover more news

## News: the latest trends and developments from the Zuiver Interior Group

## 3. How to shop

Hover your cursor over **'SHOP'** to see and select one of the product categories. You can also click on 'SHOP' to discover the entire assortment.



Special categories, like *New, Fire Retardant (FR), Green choice and Project selection* can be found on the homepage.



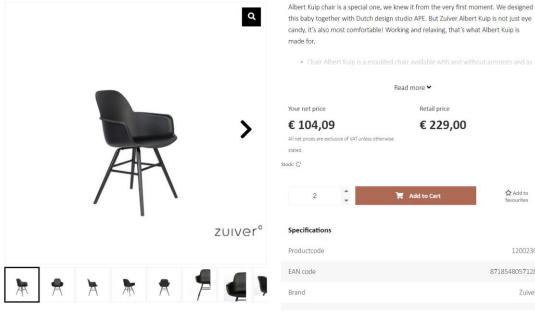
## 3.1 How to use the filter and search bar

You can change the product overview by clicking on below filters and quickly find the products of your interest. The filter can be used to quickly find your products. In addition, we have a smart search bar. Because we have added text to the articles, it is possible to search by various synonyms such as color 'blue chair' or 'stackable'. These are examples there are many more possibilities, so if you can't find something in the filter menu, please try the search bar to find what you are looking for. For now, this smart search function is only available in Dutch and English. he reason for this is because so far we only have Dutch and English texts.

## **Dining chairs**

Filters: Zuiver 😮		M 4 Page	10f9 ▶ N	24 🔻	Relevance 🔻	198 items	≡
BRAND Zuiver	(198)	Prod Stock	nchair Albert Kuip All Black Juctcode: 1200230 k: • Stock d: Zuiver		Net € 104,0	19 2 <b>2</b>	☆
MATERIAL Ash wood	(2)		nchair Albert Kuip Dark Grey		Net	2	☆

All relevant information such as prices, item codes, stock and texts can be seen on the product overview page. Click on a product image to go to the product detail page where you will find more product information details.



#### Armchair Albert Kuip All Black

Chair Albe	ert Kulp is a		
		Read more 🛩	
Your net price		Retail price	
€ 104,09		€ 229,00	
All net prices are exclus stated.	sive of VAT unle	ass otherwise	
tock: 💭			
2	:	🌹 Add to Cart	🟠 Add to favourites
Specifications			
Productcode			1200230
EAN code			8718548057128
Brand			Zuiver

## 3.2 Add the product to your shopping cart

To add a product to your shopping cart, click **'add to cart'**. Now you added a product to your shopping cart! You can also add a product to your favorites. Click on the button **'TO SHOPPING CART'** to go to your shopping cart.

$\bigwedge$	Search		۹		-	•	,	MY ACC	OUNT 👻	
	SHOP - ABOU	T SUSTAINABILITY	CAREERS	CONTACT	FAQ	DOWNLOADS	sнс 🗸	🖊 In sh	opping cart	
Zuiver Interior Group   SI	hop   Chairs   Dining ch	irs   Armchair Albert K	uip All Black					床	"ARMCHAIR AN ALL BLACK" You currently got 2 ite	
Armchair Alb	ert Kuip All B	ack	_	Your net p	price		h	Т	inside your cart.	ART 🏋
			Q	€ 104	<b>1,09</b> : are exclusiv	e of VAT unless otherwis		€ 18	9,26	
		ľ	>	Specifica	2 ntions	÷	🏋 Add	l to Cart		☆ Add to favourites

## 3.3 Shopping cart

Welcome to your shopping cart. Scroll down to see your products in your cart. You can select the available delivery method or proceed with your order by clicking the 'Continue to order' button. If you like you can add a product comment as well.

## 3.4 Bulk shopping

You can add orders easy and fast via the CSV-file upload option. Create an order in Excel with in one column our article number and in the second column the quantity you would like to order per article and optional in the third column a reference of your choice. Save the file as a CSV (comma delimited) (\*.csv).

Next click below on '+ Add products through a CSV-file upload' and select the right file. Select the delimiter (; ) and click on upload CSV.

We automatically adjust the quantity ordered to our minimum order quantity (MOQ) per item.

## SHOPPING CART

#### Add products through a CSV-file upload

You can add orders easy and fast via the CSV-file upload option. Create an order in Excel with in one column our article number and in the second column the quantity you would like to order per article and optional in the third column a reference of your choice. Save the file as a CSV (comma delimited) (\*.csv).

Next click below on '+ Add products through a CSV-file upload' and select the right file. Select the delimiter ( ; ) and click on upload CSV.

We automatically adjust the quantity ordered to our minimum order quantity (MOQ) per item.

+ Add ite	m to cart							
Shopping cart	Informatio	n Overview	Complete order					
+ Add pro	oducts through a CS\	/-file upload						
Select a shippi	ng method							
Delivery me	thod:	Deliver	•					
						All net prices	are exclusive of VAT unless of	otherwise stated
Item			Quantity	Gross	Discount	Net	Subtotal	
	Armchair Alber Item code: 1200230	t Kuip All Black	2			€ 104,09	€ 208,18	Î
						in net prices a		
Item			Quantity	Gross	Discount	Net	Subtotal	
	Armchair Albert Item code: 1200230 Price unit: 2 Stuks	t Kuip All Black	2			€ 104,09	€ 208,18	Î
AT	Stock: Stock							
	CBM: 0,424 Add comment: 🗩							
	CBM total: 0,424				Total excl. VA	Γ:	€ 208,18	
< Back to pr	oduct list C	Reset shopping cart					Continue to orde	er 🕨

## 3.5 Information

Check and select the right address (only in case you have multiple addresses). Click the button 'Continue' to go to the next step.

Shopping cart	Information	Overview	Complete order				
Email address:				Customer Name:			
lisa.krijgsman@zuive	r.com			ZUIVER ACCOUNTMANAGER	ł		
Delivery method:				Name:			
Deliver				Lisa Krijgsman			
Billing Address				Delivery Address			
Billing Address:				Street and house number:			
Schoot 2				Schoot 2			
Postal code:		City:		Postal code:		City:	
1551 NB		Westzaan		1551 NB		Westzaan	
Country:				Country:			
Netherlands				Netherlands			
< Back							Continue >

## 3.6 Overview

Review your order. Add your order reference and chose your preferred departure date.

Details		Yo	our customer data	
Order:	201861349	Cu	stomer Name:	ZUIVER ACCOUNTMANAGER
Date:	15-02-2024, 10:34	Cu	stomer number:	157042
Status:	Waiting for payment	Na	ime:	Lisa Krijgsman
Delivery method:	Deliver	En	nail address:	lisa.krijgsman@zuiver.com
Payment type:	Default			
Billing Address		De	elivery Address	
Name:	157042B0	Na	ime:	157042S0
Name 2:	Zuiver Accountmanager	Na	ime 2:	Zuiver Accountmanager
Billing Address:	Schoot 2	De	livery Address:	Schoot 2
Postal code:	1551 NB	Ро	stal code:	1551 NB
City:	Westzaan	Cit	y:	Westzaan
Country:	Netherlands	Co	untry:	Netherlands

3.7 Order

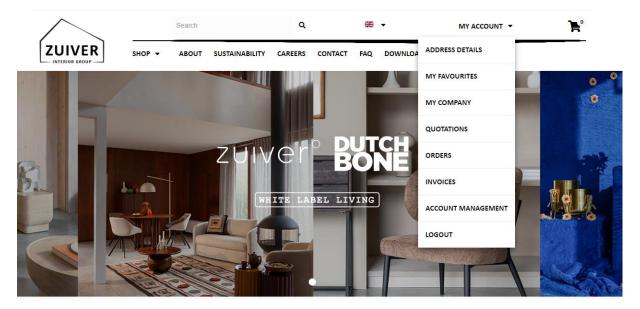
Thank you! Your (first) order is placed. Here you find an overview of your order one more time. You will receive a pre-order confirmation from your order in your e-mail. You will receive your official order confirmation per e-mail within 24 hours.

Regular cart Internation Overview Complete pagement

# 4. How to use 'my account'

If you click on 'my account' you can find out more about advanced options and new features.

## Click on 'MY ACCOUNT'



Click on the different tabs to discover all the options.

The first tab is 'My account'. Here you see your main company information.

The second tab is 'Address details'. Here you find an overview of your addresses.

The third tab is **'My favourites'.** Here you can make your own favourite list. Click on your favourite list to open and see your list. If you opened one of your favourites lists you can add new favourites or add your favourites quickly to your shopping cart.

My account Address de	etails My favourites My company Quotations Orders	Invoices		
Account data		Data		
Customer Name:	Marketing	Salutation:	○ Mr.	O Mrs.
Customer number:	159621	First Name: *	First Name	
Email address:	marketing@zuiver.com	Middle name:	Middle name	
Language:	Nederlands			
E-mail Confirmation:	V	Last Name: *	Last Name	
Change Password		Phone number:	Phone number	
				Save

The fourth tab is **'My company'**. Here you can create your own accounts for all your colleagues. Choose who may acces the login within your company and what they are allowed to do and see (create orders or check prices and stock only). Click on ' + Add new account' and fill in all the information to create a new account.

$\wedge$	Search	۹	¥5 ▼	MY ACCOUNT 👻	F
ZUIV	SHOP + ADOUT SUSIA	AINABILITY CAREERS CONTACT F	AQ DOWNLOA	NDS SHOWROOM	
uiver Interior	Group   Profile				
My account	Address details My favourites My company	y Quotations Orders Invoices			
+ Add new :	account			Search	٩
	Name 🗢	Email address 🗢		Active 🗢	
<b>2</b> /	Nick test	n.nelissen@solvisoft.com			Ť
<b>2</b> /	Jenycke van der Maten	jenycke.vandermaten@zuiver.o	:om		Î
2/	Henk IT	henk@zuiver.com		×.	Ť
2/	Ava Herz	ava@zuiver.com		×	Ť
2/	Wouter Jongeneel	wouter@zuiver.com			Ť
2/	Kim Grootjes	kim.grootjes@zuiver.com			Ť
٠.	Arjen Lubbes	arjen@zuiver.com		$\checkmark$	ŧ

At **'User rights'** you can choose what this account can do and see; which price to show, create and view orders and many more.

User rights	
PriceToShow:	-
View order history:	All orders 🗸
Disable order:	
My account:	All menus
	Menu 'address details'
	Menu 'my favourites'
	Menu 'quotations'
	Menu 'orders'
	Menu 'invoices'
	Cancel Add new account

The fifth tab is **'Quotations'.** Here you can make your pending quotations overview issued by your account manager.

The sixth and seventh tabs are **'Orders'** and **'Invoices'**. Check out your open orders and all your invoices. Click on the order or invoice for more information.

		$\downarrow$ $\downarrow$		
My account Address deta	ils My favourites My company Quotations	Orders Invoices		
Account data		Data		
Customer Name:	Marketing	Salutation:	○ Mr.	Mrs.
Customer number:	159621	First Name: *	First Name	
Email address:	marketing@zuiver.com	Middle name:	Middle name	
Language:	Nederlands	Last Name: *		
E-mail Confirmation:	$\checkmark$	Last Name: *	Last Name	
Change Password		Phone number:	Phone number	
				Save

# 5. Downloads

If you go to downloads in our main menu (on the right side), you see all our content that you can download from the brands that you sell.



Scroll down until you see the block of the brand whose content you want to download.

- Go to 'Images' to download our product images, ambience pictures and logo's.
- Go to '**3D files'** to download our 3D files. Note: we do not have 3D files from all our products.
- Go to 'Inlays' to download our inlays. We have inlays available for both Zuiver & Dutcbone.
- Go to 'Catalog' to download our newest catalogi.
- Go to **'Datasheet'** to download our datasheet which contains many information about our products such as product- or packaging dimensions, fittings and much more..

ZUN	ver	)
Images SD F	files	Lulays Burney Warren and Carlos a
Catalogue	Datash	eet

# 6. How to use: Zuiver Interior Group image bank

Thank you for using our image bank. In order to make the best use of the image bank, we created a manual to help you. This manual will guide you in finding, downloading and sharing the right assets for your projects. We invite you to read this manual carefully and get familiar with the system so you can manage and make the most out of our digital assets. If you have any further questions or need additional support, please do not hesitate to contact our support team.

## 6.1 Access the image bank

To access the Zuiver Interior Group image bank please click <u>here</u> or go to the download page in the Dealer Login and click on the image block.



This will take you directly to our image bank. In order to access the image bank, first navigate to downloads in the top corner and then click on the item that says images. You now will enter the image bank.



## 6.2 Navigation image bank

You have now entered our image bank. You can find all the content of the following brands: Zuiver, Dutchbone and our white label collection.

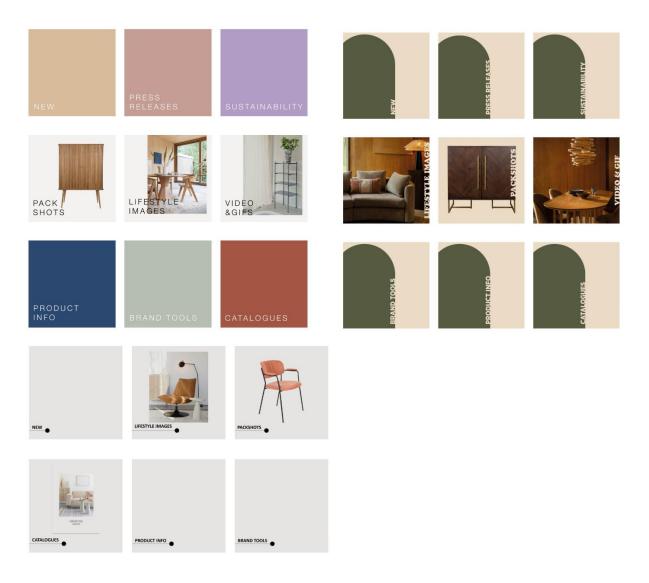
#### Welcome to the Zuiver Interior Group image bank.

In our image bank you will find lifestyle pictures and packshots from all collections. Find them divided into our 3 brands.



Click on one of the brands to be taken to an overview page. You can easily download our digital assets like:

- New images (latest introduced collection)
- Press releases
- Sustainability information
- Packshots
- Lifestyle images
- Video & Gifs
- Product information
- Brand tools
- Catalogues



## 6.3 Ways to search for images

There are several ways to find images, videos and GIFS in our image bank. Below we show you how to search. Use the following blocks to navigate through the images:

## 6.3.1 Packshots, Lifestyle Images and Video & GIFS

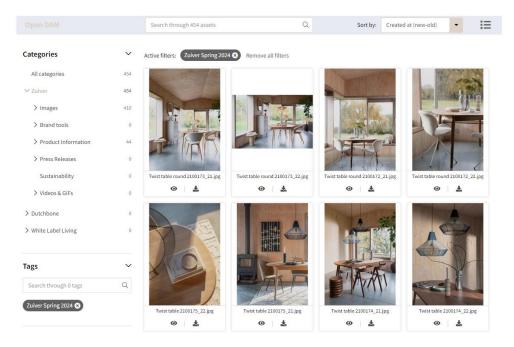
If you're looking for all the product images, click on *'Packshots'*. For mood images, where products are placed in a setting, click on *'Lifestyle Images'* for product videos and GIF's, click on *'Video & GIFS'* and check if you see the right brand in the filter menu. The filter menu on the left shows which way you can search.

Open DAM

		Search through 12.099 assets	Q	Sort by: Create	eated at (new-old)	
Categories	~			S 12.0*		
All categories	25.815			- section		
✓ Zuiver	12.099					
✓ Images	10.912				zuiver*	
Packshots	8.615	BENT	1 1			
Lifestyle images	2.297			A COUNT		
> Brand tools	4	Storm table 2100165_12.jpg	Storm table 2100165_01.jpg	storm table 2100165_21.jpg	Storm table 2100165_11.jp	
> Product Information	1.177	۰ 4	0 7	<ul> <li> <ul> <li></li></ul></li></ul>	• *	
> Press Releases	0					
Sustainability	0					
Videos & GIFs	6			1111		
> Dutchbone	6.930	1.1			· .	
> White Label Living	6.731				18 <b>-</b> -	
		Storm table 2100165_03.jpg	Storm table 2100165_02.jpg	Storm table 2100165_14.jpg	Storm table 2100165_31.jp	
Tags	~	0 🛓	0 1	<b>O</b>	0 🛓	

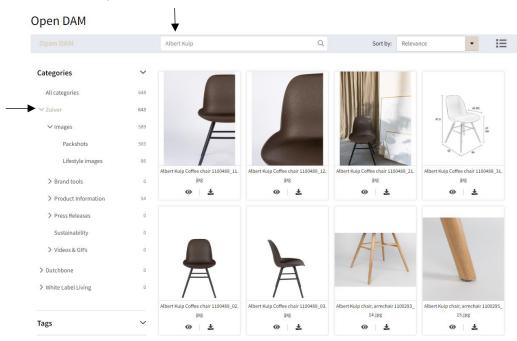
#### 6.3.2 New images

To be taken directly to all the pictures of a new collection, click on '*New*'. Make sure the right brand is selected in the filter menu on the left side.



## 6.3.3 Search bar

Find all the digital assets per product by using the search bar on top and type in a product name or article number. Make sure you filter by brand only in the filters on the left side, that way you will see all assets of a product.



## 6.4 Download digital assets

Below you can find how to download one or more assets so you can use them for marketing campaigns, product information, press releases and more.

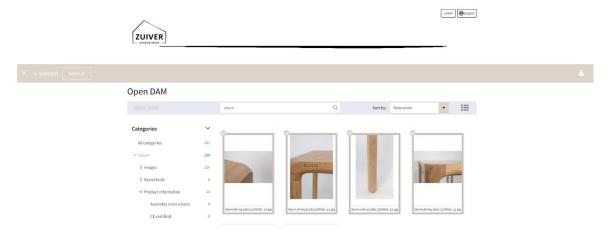
## 6.4.1Download only one asset

To download a single digital asset, click on the download symbol at the bottom on the right.



#### 6.4.2 Download multiple assets

To download multiple assets, click on the tick symbol in the left top corner. Once you have selected one asset, a bar appears at the top, that keeps count of the selected pictures, and has a 'Select all' option if you want to select all images from your search result.



Once you have selected everything you need, click on the download button on the right of the search bar. Save the images, videos or GIFS as a .zip file in your own chosen folders on your computer and import them for your projects.

We hope this guide will get you well on your way in using the Zuiver Interior Group dealer login. If any questions still arise, do not hesitate to contact us at <a href="mailto:sales@zuiver.com">sales@zuiver.com</a>